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EVERYTHING IMPACT.

The GP Lifetime Warranty

Grey Pneumatic Impact Sockets, Duo-Socket®, Ratchets & Chisels are warranted against defects in materials and workmanship to the original purchaser. Quick change retainers and some special application items are warranted for one year from the date of purchase. Some items are No-Warranty and are marked on the product or website. These warranties do not apply to items that have been misused, altered in any way, or worn out from use. Grey Pneumatic makes no other warranties with respect to our products or their suitability for specific applications.

Sets: Warranty on sets applies to the individual parts within the set. If one part is deemed under warranty, we will replace that part and not the complete set.

Ratchets: Grey Pneumatic will, at its option, provide repair parts, repair, or replace any ratchet deemed covered under warranty. Use of handle extension bars will void all ratchet warranty as will visible signs of abuse to the handle or any other areas.

All claimed warranty tools must be returned to the place of purchase for replacement. In cases where there is a question regarding possible defective or abused tools, the distributor will return them to Grey Pneumatic for a determination. After a determination is made, we will replace or repair the tool at our option. Tools that have been ground, filed, welded, hammered, or modified in any way are not covered under the GP Lifetime Warranty. Sockets returned directly to GP from Non-distributors will be refused.

Grey Pneumatic shall not be liable for any consequential or incidental damages incurred by the purchaser. Buyer's sole and exclusive remedy for any loss incurred shall be a refund of the selling price. The exclusive remedy for any product found to be defective under the above warranties is limited to the repair or replacement of the defective product without charge.